TGNDATA - MASTER SUBSCRIPTION AGREEMENT (MSA)

This document, titled "TGNDATA – MASTER SUBSCRIPTION AGREEMENT," is a legally binding agreement governing the provision and use of services offered by TGNDATA Hellas SMPC. All capitalized terms used herein are defined in Section 1. This MSA is publicly available at https://www.tgndata.com/TGNDATA_MSA.pdf . It was last updated on **Thursday, March 27, 2025** It is effective as of the date accepted through an ORDER FORM 'Section 1.4' (the "Effective Date").

TGNDATA Hellas SMPC, as the sole service provider, is the exclusive owner of this document and reserves the right to update its contents at any time without prior notice. Notwithstanding the foregoing, parties who have executed an ORDER FORM governed by a prior version of this Agreement shall remain bound by that version until the expiration of the applicable service term. Any updates to this Agreement shall become effective and binding only upon the renewal of services either through the execution of a new ORDER FORM or by automatic renewal of the service period. Each party is solely responsible for reviewing and accepting the then-current version of this Agreement prior to such renewal.

This Agreement, including all related documents such as ORDER FORMs and annexes, is written in English. By entering into this Agreement, the parties acknowledge and confirm their proficiency in the English language, their full understanding of the terms and conditions contained herein, and their acceptance of this Agreement without limitation or reservation. If the individual accepting this Agreement does so on behalf of a company or other legal entity, they represent and warrant that they have full legal authority to bind such entity to the terms of this Agreement. If the individual does not have such authority or does not agree to the terms set forth herein, they must not accept this Agreement or access or use any of the Services provided under it.

1. **DEFINITIONS**

    1.1. "**Agreement**" means this document titled "TGNDATA – MASTER SUBSCRIPTION AGREEMENT," which constitutes a legally binding agreement governing the provision and use of services rendered by TGNDATA Hellas SMPC.

    1.2. **"TGNDATA"** means TGNDATA Hellas SMPC, a limited liability private company incorporated under the laws of Greece, with registration number 134145903000 and VAT ID EL800651474, having its principal place of business at 142 Athinon Avenue, Athens 10442, Attica, Greece. TGNDATA Hellas SMPC is the sole entity responsible for providing the Services under this Agreement, issuing invoices, and receiving payments from the CUSTOMER, regardless of the CUSTOMER's country of origin. All legal notices or communications related to this Agreement must be directed to TGNDATA Hellas SMPC at the above address. This Agreement shall be governed exclusively by the laws of Greece, and any disputes arising out of or in connection with it shall be subject to the exclusive jurisdiction of the competent courts of Athens, Greece.

    1.3. "**CUSTOMER**" means the individual, company, or other legal entity that enters into this Agreement with TGNDATA to receive and use the Services, by accepting the terms of this Agreement through one of the following methods:

        1.3.1. CUSTOMER receives an Order Form via electronic email and is requested to sign it using an electronic signature, which is a legally recognized method for providing consent or approval on electronic documents. The Order Form shall clearly state, immediately above the signature block, the following declaration: *"I FULLY UNDERSTAND THAT UPON SIGNATURE OF THIS ORDER FORM, I ACCEPT A LEGALLY BINDING AGREEMENT FOR SERVICES RENDERED, GOVERNED FULLY AND SOLELY BY THE TERMS OF THE 'TGNDATA – MASTER SUBSCRIPTION AGREEMENT' PUBLICLY PUBLISHED AT https://www.tgndata.com/TGNDATA_MSA.pdf, WHICH I HAVE READ AND UNDERSTOOD."*

        1.3.2. CUSTOMER accesses an online Order Form via the official TGNDATA website (www.tgndata.com) using any electronic device. In order to submit the completed Order Form, the CUSTOMER must actively consent to this Agreement by checking a required acceptance box with the accompanying statement: *"I AGREE TO THESE TERMS AND CONDITIONS OF MY SUBSCRIPTION."* This reference explicitly incorporates the current version of this Agreement, which is publicly displayed at the time of acceptance.

        1.3.3. TGNDATA's direct competitors, including any individuals, companies, or legal entities that provide services similar to those of TGNDATA, regardless of geography or industry—as well as their affiliates, are strictly prohibited from ordering or accessing TGNDATA's Services through any of the methods described above, unless they have obtained prior written consent from TGNDATA. Any attempt to do so without such consent shall constitute a material breach of this Agreement.

    1.4. "**ORDER FORM**" means any ordering document—whether submitted online or in writing—executed between TGNDATA and the party purchasing services, which specifies the services to be provided under this Agreement. The Order Form may include any additions, supplements, or amendments mutually agreed upon in writing.

        1.4.1. Each Order Form accepted by the Customer shall clearly reference this document titled "TGNDATA – MASTER SUBSCRIPTION AGREEMENT", including its published location at https://www.tgndata.com/TGNDATA_MSA.pdf, and shall expressly state that the party submitting the Order Form agrees to receive services from TGNDATA and to be fully and unconditionally bound by the terms of this Agreement.

        1.4.2. The Order Form shall include, at a minimum, the following information: the legal name of the company or entity receiving the Services; the full name, surname, and email address of the individual submitting or signing the Order Form; a description of the Services ordered; the quantity or scope of the Services, expressed in relevant measurable units; the duration of the service term, including a clearly defined start date and end date; the total cost of the Services; the agreed method of payment; and the applicable payment due date.

    1.5. "**Services**" means the products and services that are ordered to and delivered by TGNDATA, any kind of services delivered by TGNDATA to another party ordered under an ORDER FORM governed by this Agreement.

1.6. "**Content**" means information obtained by TGNDATA through both automated and manual research processes, from publicly available sources or third-party content providers, and made available to the Customer through the Services.

   1.6.1. This information forms the basis of the Services delivered by TGNDATA in various formats, including but not limited to different file types, data structures, and visualizations. The sources of such information may originate from any country, including but not limited to the country in which the Customer is domiciled, provided the publicly accessible information is relevant to the Services. Such information may include, without limitation, product or service pricing, availability, or promotional details that the Customer also displays or has a legitimate interest in monitoring. However, numeric price-related information may, at TGNDATA's discretion, be restricted to sources operating in countries where the official currency is the same as that of the Customer's domicile, to avoid reliance on currency exchange rates.

   1.6.2. TGNDATA utilizes the above information to deliver its Services, including but not limited to the automated identification of retail products across e-commerce websites that correspond to the Customer's own product offerings—whether sold via physical stores, online shops, or marketplace platforms. This is achieved using proprietary software and systems developed and owned by TGNDATA, which perform automated, lawful data collection exclusively from freely accessible and publicly available online sources. Each product monitored is treated as an independent entity with publicly displayed attributes. The Customer may modify the list of monitored products on a daily basis without prior notice; however, if the updated product list reflects a deviation exceeding 5% from the most recently submitted list, the Customer must notify TGNDATA in advance to ensure synchronization continuity and to receive an updated timeline for completion.

   1.6.3. Access to the Services is provided via structured electronic data files and an online platform. This platform is accessible exclusively to the Customer and its authorized personnel, using login credentials supplied by TGNDATA. The purpose of the Services is to provide actionable insights—delivered in an aggregated and user-friendly format—regarding the Customer's pricing strategy in comparison to the broader market, including product availability and promotional activities of the Customer and its competitors. The platform is updated on a continuous, 24-hour basis, within three-hour intervals. The Customer is entitled to monitor the agreed via order form number of websites, with unlimited user accounts and unrestricted use of the data and functionality provided by the Services.

   1.6.4. The Content may also be used to generate additional Services agreed upon in the applicable Order Form, including but not limited to monitoring of assortment range, promotion analysis, market share tracking, and more. The Customer confirms that it has either previously used or tested all Services listed in the applicable Order Form and acknowledges that all such Services are governed exclusively by the terms of this Agreement.

2. TGNDATA RESPONSIBILITIES

2.1. **Acceptance of ORDER FORM and Agreement by TGNDATA.** Upon signature or submission of an Order Form by the Customer, the Order Form becomes legally binding and governed by this Agreement and is deemed accepted by TGNDATA without any further action, unless TGNDATA notifies the Customer in writing of its rejection. TGNDATA reserves the right to reject an Order Form for any of the following reasons: (a) the individual signing or submitting the Order Form lacks authority to bind the Customer; (b) the Customer's information is incomplete or insufficient; or (c) TGNDATA is unable or unwilling to provide the Services to the Customer.

2.2. **Provision of Services.** TGNDATA shall (a) make the Services and Content available to the Customer in accordance with this Agreement, the applicable Order Form(s), and supporting Documentation; (b) provide standard TGNDATA support for the purchased Services at no additional charge, or enhanced support if separately purchased; (c) use commercially reasonable efforts to ensure that the online Services are available 24 hours a day, 7 days a week, excluding: (i) planned downtime (for which TGNDATA shall provide advance electronic notice), and (ii) unavailability due to circumstances beyond TGNDATA's reasonable control, including, but not limited to, acts of God, government actions, floods, fires, earthquakes, civil unrest, terrorism, labor strikes, Internet service provider failures or delays, or denial of service attacks; and (d) provide the Services in compliance with applicable laws and regulations, subject to the Customer's proper use of the Services in accordance with this Agreement and the applicable Order Form.

2.3. **TGNDATA's role.** TGNDATA is a software service provider engaged in the development of electronic systems and related services. By accepting an Order Form, and therefore this Agreement, the Customer acknowledges that it has already tested, piloted, or received a demonstration of the Services, and has determined that TGNDATA possesses the required expertise to deliver the agreed Services. The Services primarily include, without limitation, access to and use of an online information platform owned by TGNDATA, and the statistical monitoring and analysis of publicly available online and offline information across sectors such as Retail, Manufacturing, Energy, and Services, to support the Customer in optimizing its business strategy.

2.4. **Protection of Customer Data.** TGNDATA shall implement and maintain appropriate administrative, physical, and technical safeguards to protect the security, confidentiality, and integrity of Customer Data. These safeguards include, but are not limited to, measures designed to prevent unauthorized access to or disclosure of Customer Data. TGNDATA is authorized to access, process, use, modify, delete, or disclose Customer Data solely as necessary to provide the Services, including for the provision of support and resolution of service-related issues. Any such activity involving Customer Data shall be conducted in compliance with applicable laws and regulations or as otherwise expressly authorized in writing by the Customer.

2.5. **TGNDATA Personnel.** TGNDATA shall be responsible for the performance of its personnel, including employees

and contractors, and for ensuring their compliance with TGNDATA's obligations under this Agreement, unless otherwise agreed in writing.

3. **TERMS OF USE FOR SERVICES AND CONTENT**

   3.1. **Subscriptions.** Unless otherwise specified in the applicable Order Form (a) Purchased Services and access to Content are provided as subscriptions for the term stated in the applicable Order Form; (b) subscriptions may be added during an active subscription term at the same pricing as the original subscription, prorated for the remaining portion of the term; and (c) any added subscriptions will terminate on the same date as the original subscription. The Customer acknowledges that its purchases are not contingent upon the delivery of any future functionality or features, nor are they dependent on any oral or written public statements made by TGNDATA regarding such future functionality or features.

   3.2. **Usage Limits.** The Services and Content are subject to the usage limits set forth in the applicable Order Form(s). If the Customer exceeds a contractual usage limit, TGNDATA may collaborate with the Customer to reduce usage in line with the agreed limits. If the Customer is unable or unwilling to comply, it shall execute a new Order Form for the additional quantities of the relevant Services or Content as requested by TGNDATA, and/or promptly pay any invoice issued for excess usage in accordance with Section "Invoicing and Payment".

   3.3. **CUSTOMER Responsibilities.** The Customer shall: (a) be responsible for all use of the Services and compliance with this Agreement and the applicable Order Form(s); (b) ensure the accuracy, legality, and validity of all Customer data and information provided; (c) use commercially reasonable efforts to prevent unauthorized access to or use of the Services and Content, and promptly notify TGNDATA of any such unauthorized access or use; (d) use the Services and Content only in accordance with this Agreement, the Order Form(s), and applicable laws and regulations. Any use of the Services in violation of the foregoing, which in TGNDATA's reasonable judgment poses a threat to the security, integrity, or availability of the Services, may result in immediate suspension without compensation. However, TGNDATA will make commercially reasonable efforts to provide the Customer with prior notice and an opportunity to remedy the violation before suspending access.

   3.4. **Usage Restrictions.** The Customer agrees not to: (a) make any Service or Content available to anyone other than the Customer or its Affiliates, except as expressly permitted in an Order Form or by prior written consent from TGNDATA; (b) sell, resell, license, sublicense, distribute, rent, or lease any Service or Content, or include them in a service bureau or outsourcing arrangement; (c) use any Service to store or transmit unlawful, libelous, infringing, or otherwise tortious material, or material in violation of third-party privacy rights; (d) use any Service to store or transmit malicious code, viruses, or malware; (e) interfere with or disrupt the performance, availability, or integrity of any Service or third-party data contained therein; (f) attempt unauthorized access to any Service, Content, or related systems or networks; (g) access or use any Service or Content in a way that circumvents contractual usage limits or infringes TGNDATA's intellectual property rights; (h) modify, copy, or create derivative works of any Service or component thereof, including its features, functions, or user interface; (i) copy Content except as expressly permitted by this Agreement or an Order Form; (j) frame or mirror any Service or Content, other than on the Customer's internal intranets for internal business purposes only; (k) reverse engineer, decompile, or disassemble any Service or Content, or use access to develop a competing product or service, replicate features, or determine patent applicability, except as permitted under applicable law. If the Customer is notified that any Content may no longer be used, or must be removed, modified, or disabled to comply with this Agreement or applicable law, the Customer must act promptly. If the Customer fails to do so, including by not deleting previously downloaded Content, or if TGNDATA reasonably determines that continued violation is likely, TGNDATA may disable access to the affected Content or Service.

4. **FEES AND PAYMENT**

   4.1. **Fees.** The Customer shall pay all fees specified in the applicable Order Form(s). Except as otherwise expressly stated in this Agreement or an Order Form: (a) fees are based on the Services and Content subscriptions purchased, not on actual usage; (b) payment obligations are non-cancelable, and fees paid are non-refundable; and (c) quantities purchased cannot be reduced during the applicable subscription term. The Parties agree that the remuneration set forth in the Order Form is fair, reasonable, and proportionate to the scope and subject of the Services provided.

   4.2. **Invoicing and Payment.** TGNDATA shall invoice the Customer in advance, or as otherwise specified in the applicable Order Form. Unless stated otherwise in the Order Form, all invoiced amounts shall be due no later than thirty (30) calendar days from the invoice date and must be paid by bank deposit or wire transfer to the TGNDATA bank account specified in the invoice. The Customer is solely responsible for providing complete and accurate billing and contact information to TGNDATA, and for promptly notifying TGNDATA of any changes to such information.

   4.3. **Overdue Charges.** If any invoiced amount is not received by TGNDATA by the due date, then, without limiting TGNDATA's other rights or remedies: (a) overdue amounts will accrue interest at a rate of 3% per month on the outstanding balance, or the maximum rate permitted by applicable law, whichever is higher; and/or (b) TGNDATA may, at its discretion, require shorter payment terms for future subscription renewals or Order Form(s).

   4.4. **Suspension of Service and Acceleration.** TGNDATA shall notify the Customer in writing via electronic mail: (a) at least three (3) calendar days prior to a payment due date as a reminder; and (b) immediately upon the payment becoming overdue. Following issuance of an overdue payment notice, the Customer shall have a maximum grace period of ten (10) calendar days to resolve the issue and complete payment in full. If the overdue payment is not settled within this timeframe, TGNDATA may suspend access to the Services until the outstanding amounts are

paid in full.

5. PROPRIETARY RIGHTS AND LICENSES

5.1. Reservation of Rights & Intellectual Property. Subject to the limited rights expressly granted to the Customer under this Agreement, TGNDATA retains all rights, title, and interest in and to the Services, Content, and any associated software, systems, databases, files, data, and documentation, including all intellectual property rights therein. All such materials are and shall remain the exclusive property of TGNDATA, both during the term of this Agreement and following its termination, by any means.

The Services, Content, and related materials are protected by applicable intellectual property laws and laws against unfair competition. The Customer acknowledges and agrees that any unauthorized use, reproduction, disclosure, redistribution, or misappropriation of the Services, Content, systems, data, or other proprietary elements of TGNDATA, including any presentation of such elements as its own property, constitutes a material breach of this Agreement.

In such cases, TGNDATA shall have the right to immediately terminate this Agreement without prior notice and to seek compensation for any direct or indirect damages resulting from the breach. The Customer agrees that the minimum compensation for such a breach shall be equal to the most recent annual remuneration agreed in the applicable Order Form and this Agreement, and acknowledges this amount as fair, reasonable, and proportionate. Except as expressly set forth herein, no rights are granted to the Customer under this Agreement, whether by license, implication, or otherwise.

5.2. Access to Services and Use of Content. The Customer is granted a non-exclusive, non-transferable right to access and use the Services and Content, strictly in accordance with this Agreement and the applicable Order Form(s).

The Customer hereby grants TGNDATA a limited-term license (coextensive with the term of this Agreement) to host, copy, use, transmit, and display any data, files, or program code provided by the Customer, or created on its behalf, for use in connection with the Services and Content. This license is granted solely for the purpose of delivering the Services and fulfilling the obligations set forth in this Agreement.

6. LIMITATION OF LIABILITY

6.1. Limitation of Liability. Except as otherwise expressly provided in this Agreement, the total cumulative liability of either party arising out of or in connection with this Agreement, whether in contract, tort (including negligence), or otherwise, shall in no event exceed the total amount paid by the Customer to TGNDATA under the most recent applicable Order Form for a full annual subscription period. This limitation shall not apply to claims arising from: (a) a breach of Section 1.5.3 (TGNDATA Direct Competitors), (b) a breach of Section 3.3 (Customer Responsibilities), (c) a breach of Section 3.4 (Usage Restrictions), or (d) a breach of Section 8.1 (Confidential Information). In such cases, either party may seek full compensation for damages, without limitation, to the extent permitted by applicable law.

6.2. Exclusion of Consequential and Related Damages. To the maximum extent permitted by applicable law, in no event shall TGNDATA be liable for any indirect, incidental, special, consequential, punitive, or exemplary damages, including but not limited to loss of profits, revenue, business opportunities, data, or goodwill, business interruption, or costs of substitute services, arising out of or in connection with this Agreement, regardless of the cause of action and even if advised of the possibility of such damages.

7. TERM AND TERMINATION

7.1. Term of Agreement. This Agreement commences on the date the Customer first accepts it in accordance with Section 1.5.1 (Customer) and shall remain in effect until all Order Form subscriptions have expired or been terminated in accordance with this Agreement.

7.2. Term of Purchased Subscriptions. The term of each subscription shall be as set forth in the applicable Order Form. Unless otherwise specified in the Order Form, subscriptions shall automatically renew for successive one-year terms unless either party provides written notice of non-renewal (email acceptable) at least thirty (30) calendar days prior to the end of the then-current subscription term.

7.3. Termination. Either party may terminate this Agreement: (a) if the other party becomes the subject of a petition in bankruptcy or any similar proceeding related to insolvency, receivership, liquidation, or assignment for the benefit of creditors; (b) in the event of a material breach of the terms of this Agreement, which remains uncured thirty (30) calendar days after written notice is provided to the breaching party; or (c) if the other party engages in unlawful activities related to the use or performance of this Agreement. Termination shall be effected via written notice, and the termination shall take effect thirty (30) calendar days after receipt of such notice, unless the termination is based on insolvency, in which case termination may take effect immediately. Upon termination: TGNDATA shall have no obligation to provide compensation, refund, or reimbursement to the Customer; The Customer remains responsible for all fees due for the period prior to the effective termination date.

7.4. Force Majeure. Both contracting parties are relieved of any responsibility for their obligation to the other party, provided that this failure to perform or improper performance is due to proven justified facts (Force Majeure). In case of force majeure, each Contracting Party shall notify the other Contracting Party in writing for the incapability

of fulfilling its provision. It is further expressly agreed that in case of force majeure, the Contracting Parties shall not have the right to terminate the present, but their obligations shall be suspended, for as long as the force majeure occurs. Simultaneously, the duration of the present is as well suspended. Any situation/event, not related to the parties and completely unpredictable, which is - for human forces - impossible to prevent (e.g. earthquake, fire, terrorist acts or attacks, etc.) is considered force majeure, according to the theory and the fixed case law of the courts with jurisdiction based on section 1.2. Regarding to pandemic issues, any situation that arises and proves by government decision (e.g., suspension of store operations, traffic bans, etc.) is force majeure. However, it shall not be considered as force majeure any possible economic consequences on the market due to government's enforcement measures (e.g., non-viability of companies due to the enforcement of specific rules of operation, which has been established as a measurement by the respective government)" . For the avoidance of doubt, the party claiming the existence of and the circumstances preventing the provision of the service must provide evidence it's existence."

8. CONFIDENTIALITY

8.1. Confidential Information. Any component, information, document, or fact that is notified to each of the parties during the implementation of the present or on its implementation is considered confidential. Any public display or notification to any third party for any reason and cause is not permitted, except from fulfillment of contractual obligations and management of corporate affairs. This restriction does not apply if the above-mentioned component, information, etc., have either already been publicly displayed or are public by nature (Balance Sheet, etc.). "Confidential Information" means any information (indicatively and not restrictively about the enterprise, operations, products, business, administrative and financial methods and practices, research and development, future intentions and business plans, trade secrets, accounts and financial details, CUSTOMER catalogs, policy, cases and companies transactions, related or subsidiaries to them, or any of their CUSTOMERs acquired or disclosed, within the above purpose by document or orally or by any other means, with the exception information that (a) was already known to the public before its revelation by the other party, (b) It has previously been known by a third party who, by disclosing the information, has not breached a confidentiality agreement to the other party. Except as provided by applicable law (especially due diligence law), the Contracting Parties undertake not to make any announcement or publication or disclosure of the "Confidential Information" and will not disclose it, directly or indirectly, by any means to third parties, without prior written agreement with the other party. It is agreed that even though the contents of the present shall represent confidential information between the TGNDATA and the CUSTOMER, the fact that TGNDATA provides its services to the CUSTOMER based on this Agreement does not represent confidential information. Based on this, the CUSTOMER gives its permission to TGNDATA to inform and publicly publish this fact through electronic or printed publications including usage of logos and textual mentions.

8.2. Parties Confidentiality Obligations. Both parties are obliged during the validity of the present and after its expiration or by any means and for any reason termination to not disclose to third parties the expertise and the Commercial, Industrial and other confidential information from the other party and generally the information that is considered confidential as above, as well as take all necessary measures to maintain and safeguard the above from publication, notification or any other unauthorized disclosure. The Contracting Parties shall ensure that from the same as above mentioned obligations include the personnel involved, agents and in general the people who will participate in the implementation of the present shall be committed as well. The obligation under the above-mentioned sections, shall remain in force throughout the duration of the contract and shall remain in force after the expiration or termination in any way.

9. LEGAL CONDITIONS OF PRESENT DOCUMENT

9.1. Entire Agreement. This Agreement constitutes the entire agreement between the parties with respect to its subject matter and supersedes all prior or contemporaneous agreements, proposals, discussions, negotiations, correspondence, warranties, or representations—whether oral or written—related to the same subject. No other guarantees, assurances, or obligations shall be binding unless expressly incorporated into this Agreement or through it's relevant Order Form.

9.2. Breach of present Agreement. Any breach of this Agreement shall be governed by Section 6 (Limitation of Liability). Notwithstanding the foregoing, a breach of Section 1.5.3 (TGNDATA Direct Competitors), Section 3.3 (Customer Responsibilities), Section 3.4 (Usage Restrictions), or Section 8.1 (Confidential Information) shall render the Customer liable for a minimum compensation equal to the most recent annual remuneration agreed under the applicable Order Form. This amount is hereby acknowledged by the Customer as fair and reasonable. TGNDATA reserves the right to seek recovery of such compensation directly through a court payment order, without prejudice to its right to claim additional actual or consequential damages, to the extent permitted by applicable law.

9.3. Partial Invalidity – Resignation. Invalidity or non - implementation of part of the present Agreement does not affect validity of the rest of it. Failure to exercise any right under this Agreement or the relevant provisions of the law shall not in any case be interpreted as a resignation from it.

Recent document updates

March 27, 2025	- Updated TGNDATA entity definition that was based on customer domicile and multiple entities, now sole entity TGNDATA Hellas SMPC that assumed full responsibility for the delivery of all services previously provided by TGNDATA Germany GmbH. - General formatting and texting updated without contextual changes.
July 29, 2024	- Updated with correct new name of the "TGNDATA Hellas" legal entity in Article 1.2 required after its corporate type of transformation. Legal entity has no other changes made to its identification.
May 02, 2023	- Included marketplace entities as CUSTOMERs in Article 1.6.2 - Updated the limitation of how CUSTOMER data may be used by TGNDATA in Article 2.4 - Updated the corporate address information of the TGNDATA Hellas legal entity in Article 1.2 - Updated Termination conditions in Article 7.3 - Updated the CUSTOMER acceptance via webpage process in Article 1.5.2 - Limitation of liability applied to all parties in Article 6.2 - Minimum compensation lowered to ORDER FORM annual renumeration for Articles 5.1 & 9.2